

Privacy Policy



Effective date: 28 September 2026

At **CHECKMY-TRAVEL LTD**, we respect your privacy and are committed to protecting your personal data. This Privacy Policy explains how we collect, use, store and protect personal data when you visit our website, contact us, or use our B2B travel and destination management services.

Data Controller

CHECKMY-TRAVEL LTD

Company number: **17486103** Registered in England and Wales

Registered Office: Initial Business Centre, Unit 7 Wilsons Business Park, Manchester, M40 8WN, United Kingdom

Email: info@checkmy-travel.com

For the purposes of applicable UK data protection legislation, CHECKMY-TRAVEL LTD is the data controller responsible for the personal data covered by this Privacy Policy.

Depending on how you interact with CHECKMY-TRAVEL LTD, we may collect the following categories of personal data:

Contact and business information

- Name and surname
- Business email address
- Telephone number
- Company or organisation name
- Job title or role
- Business correspondence and enquiry details

Travel and booking information

Where necessary to arrange travel services, we may process:

- Passenger names
- Passport or identity document details
- Date of birth
- Travel dates and destinations
- Booking and accommodation information
- Transport and activity requirements
- Dietary requirements
- Accessibility or mobility requirements
- Other information necessary to arrange the requested travel services

Communication and transaction information

- Emails and other correspondence with us
- Booking and quotation information
- Invoice and payment-related information
- Information required for accounting, legal or contractual purposes

We do not normally collect or store full payment card details ourselves. Where payments are made through third-party payment providers, payment information may be processed directly by those providers in accordance with their own privacy policies and security requirements.

Technical information

When you use our website, we may collect technical information such as:

- IP address
- Browser type and version
- Device information
- Website usage information
- Cookie and similar technology information

Information received from third parties

	As a B2B destination management company, we may receive personal data from travel agencies, tour operators, corporate clients, schools, group organisers, suppliers or other business partners. For example, a travel agency may provide us with passenger information so that we can arrange accommodation, transport, attractions, meals or other travel services. Where personal data is received from another organisation, we will process it in accordance with applicable data protection law and this Privacy Policy.
<i>How We Use Your Information</i>	How We Use Your Information We may use personal data to: ● Respond to enquiries and requests from travel agencies, tour operators and other business clients ● Prepare quotations and proposals ● Arrange accommodation, transport, restaurants, attractions, guides and other travel services ● Coordinate group travel arrangements with suppliers and local partners ● Process and manage bookings ● Communicate about bookings, changes, cancellations and operational matters ● Issue quotations, invoices, confirmations and other business documents ● Manage payments and accounting records ● Meet legal, regulatory and contractual obligations ● Maintain the security and functionality of our website and systems ● Improve our services and website ● Send marketing communications where permitted by law and, where required, with your consent ● Prevent fraud, misuse and other unlawful activity ● Establish, exercise or defend legal claims where necessary
<i>Legal Basis for Processing</i>	Depending on the circumstances, we rely on one or more of the following lawful bases under the UK GDPR: Contract – where processing is necessary to provide a service, manage a booking, prepare a quotation requested by you, or take steps at your request before entering into a contract. Legal obligation – where processing is necessary for us to comply with legal, accounting, tax, regulatory or other statutory requirements. Legitimate interests – where processing is necessary for our legitimate business interests, provided that these interests do not override your rights and freedoms. This may include managing business relationships,

	improving our services, maintaining website security and protecting our business. Consent – where we are required to obtain your consent, for example for certain marketing communications or non-essential cookies. You may withdraw consent at any time where processing is based on consent. Withdrawal of consent does not affect the lawfulness of processing carried out before consent was withdrawn.
<i>Sharing Your Information</i>	We do not sell or rent personal data. Where necessary to provide our services, we may share relevant personal data with: • Hotels and accommodation providers • Coach and transport companies • Other transport providers • Restaurants and catering providers • Attractions, venues and activity providers • Local guides and destination partners • Travel agencies and tour operators involved in the booking • IT, hosting, website and communication service providers • Payment service providers • Professional advisers, insurers and other service providers where necessary • Government bodies, regulators, law enforcement agencies or other authorities where required by law We only share information that is reasonably necessary for the relevant purpose. Where another organisation processes personal data on our behalf, we take appropriate steps to ensure that the processing is carried out in accordance with applicable data protection requirements.
<i>International Data Transfers</i>	Because we provide travel and destination management services, personal data may sometimes be transferred to or accessed from countries outside the United Kingdom. This may occur where we work with hotels, transport providers, attractions, guides, suppliers or other business partners located outside the UK. Where a transfer of personal data outside the UK is subject to UK data protection requirements, we will use an appropriate legal transfer mechanism and safeguards as required by applicable law. Further information about relevant safeguards may be requested by contacting us at info@checkmy-travel.com.

<i>Data Security</i>	We take appropriate technical and organisational measures to protect your personal data against unauthorised access, loss, or misuse. Payment details may be processed by third-party payment providers that apply appropriate security measures. We restrict access to personal data to people and organisations who have a legitimate need to access it.
<i>Retention</i>	How Long We Keep Your Information: We keep personal data only for as long as reasonably necessary for the purposes for which it was collected, including to provide our services, manage business relationships, comply with legal and accounting obligations, resolve disputes and establish or defend legal claims. Different types of information may be retained for different periods. Where a specific statutory retention period applies, we will retain the information for at least that period. For information where no specific legal retention period applies, we determine the retention period by considering the nature and purpose of the information, the ongoing business relationship, legal and contractual requirements, the potential need to establish or defend legal claims, and our legitimate business needs. When personal data is no longer required, we will securely delete it or anonymise it where appropriate.
<i>Your Data Protection Rights</i>	Subject to applicable law and the circumstances of the processing, you may have the right to: ● Request access to personal data we hold about you ● Request correction of inaccurate or incomplete information ● Request deletion of your personal data ● Request restriction of processing ● Object to certain processing, including processing based on legitimate interests ● Withdraw consent where processing is based on consent ● Request data portability where applicable ● Lodge a complaint with the Information Commissioner's Office (ICO) To exercise your rights, please contact: info@checkmy-travel.com We may need to verify your identity before responding to a request. We will respond to valid requests within the time period required by applicable data protection law.
<i>Cookies</i>	Our website uses cookies and similar technologies that are necessary for the operation, security and basic functionality of the website.

	Essential cookies - are used where necessary to enable the website to function properly, provide requested functionality, maintain security and support the technical operation of the website. These cookies do not require consent where they are strictly necessary for the service requested by the visitor. Non-essential cookies - based on our current website configuration, we do not use non-essential analytics, advertising or marketing cookies that require consent. If this changes in the future, we will update this Privacy Policy and, where required by law, provide an appropriate cookie consent mechanism before using non-essential cookies. Managing cookies - you can also manage or delete cookies through your browser settings. Please note that disabling essential cookies may affect the functionality of the website.
<i>Third-Party Links</i>	Our website may contain links to third-party websites. We are not responsible for their privacy practices or content.
<i>Supervisory Authority & ICO Registration</i>	CHECKMY-TRAVEL LTD is registered with the Information Commissioner's Office (ICO) as a data controller and complies with applicable UK data protection legislation. The ICO is the UK's independent supervisory authority responsible for upholding information rights and data protection. If you have concerns about how we process your personal data, you have the right to contact the ICO. Information Commissioner's Office (ICO) Website: https://ico.org.uk/concerns/ Telephone: 0303 123 1113
<i>Changes to This Privacy Policy</i>	We may update this Privacy Policy from time to time to reflect changes in our services, legal requirements or how we process personal data. Any updated version will be published on this page together with the revised effective date.
<i>Contact Us</i>	If you have any questions about this Privacy Policy or how we process your personal data, please contact:

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